

Social Media Competition Terms and Conditions

General terms and conditions for promotions run through Mitsubishi Electric New Zealand social media channels.

1. By participating in any competition or giveaway advertised by Mitsubishi Electric New Zealand (exclusively distributed by Black Diamond Technologies Limited) on its Facebook page, Instagram account and/or other social media channels, you confirm that you accept and agree to these competition terms.
2. The Promoter of the Competition is Black Diamond Technologies Limited (BDT). The competition is in no way sponsored, endorsed or administered by, or associated with Meta and/or other Social Media Platforms. You completely release Meta and/or other Social Media Platforms from any and all liability associated with this competition.
3. Entry is open only to New Zealand residents who are actually residing in New Zealand at the time of the competition. Employees of BDT are ineligible.
4. Only one valid entry per participant will be accepted for each competition, unless instructions on the competition post offer bonus entries.
5. Entrants must follow the instructions on the competition social media post on official Mitsubishi Electric New Zealand Social Media channels or website to enter this competition.
6. The competition will begin when the competition post has been uploaded onto Facebook, Instagram and/or other Social Media channels ("competition period"). The competition period will end on the date specified in the competition post and/or website.
7. At the end of the competition period BDT will select a winner or winners (at BDT's discretion) for each competition from entries received during the competition period.
8. The winner(s) will be drawn as specified by the Competition post on official Mitsubishi Electric New Zealand Social Media channels. The prize winner(s) will receive the prize that is advertised on either the Social Media Competition post and/or other Social Media Channels and website.
9. BDT will endeavour to notify the prize winner via Facebook and/or other official Mitsubishi Electric New Zealand Social Media channels. However, if the winner cannot be reached within three working days of the prize being drawn, we may redraw a new

prize winner without liability to any person. BDT reserves the right to contact the selected winners by other means.

10. BDT is not responsible for any prize that has been lost, stolen, damaged or tampered with in any way before it reaches a winner and after it has been released from BDT's custody and control.
11. Accepting a prize constitutes a winner's consent to be photographed and/or interviewed by BDT and for BDT to use his or her name, city/town of residence, competition entry and/or photographs and interviews for publicity purposes. This includes on the Mitsubishi Electric New Zealand website, direct and social media channels run by BDT.
12. The decisions of BDT on all matters relating to this competition are final. BDT reserves the right to verify the validity of an entry or a winner's right to redeem the prize in accordance with these terms and conditions.
13. BDT reserves the right to amend the prizes offered and these terms and conditions and in its absolute discretion cancel the competition at any time and without prior notice.
14. To the extent permitted by law, BDT excludes any liability it may have to you arising directly or indirectly out of or in connection with this Competition.
15. Any personal information collected as part of this Competition will be held by BDT in accordance with its obligations under the Privacy Act. You have the right to access, update and correct any of your personal information. To access or request correction of your personal information please contact marketing@bdt.co.nz.

‘Win an AP Mini Heat Pump You Can Trust’ Competition January 2026

The following terms and conditions apply in regards to the ‘Win an AP Mini Heat Pump You Can Trust’ Competition starting Wednesday 14th January, 2026.

Entry and Eligibility

The Competition is open to persons who reside in New Zealand.

Entry into the competition starts Wednesday 14th January at 10:00am NZST and will close Sunday 8th February at 11:59pm NZST.

To enter the competition, the entrant must submit the form at www.mitsubishi-electric.co.nz/win

To be a valid entry, the entrant must be following an official Mitsubishi Electric social media account: [Mitsubishi Electric in NZ](https://www.facebook.com/MitsubishiElectricNZ) on Facebook or [@mitsubishi_electric_nz](https://www.instagram.com/mitsubishi_electric_nz) on Instagram.

Selection of the Prize Winners

The Mitsubishi Electric “Win an AP Mini Heat Pump You Can Trust” Competition is a game of chance. One Grand Prize Winner will be drawn on Monday 9th February 2026. Winners must be following the Mitsubishi Electric New Zealand Facebook or Instagram page.

We reserve the right to select an alternate Prize Winner if we decide at our sole discretion that the Prize Winner or his/her entry does not comply with these terms and conditions.

The Prize Winner will be contacted via email or phone within the week following the closing of the Competition. The Prize Winner will be required to reply, in order for them to claim their prize.

If we are unable to make satisfactory contact with the Prize Winner for any reason within five days of the Prize Winner being announced, we reserve the right to re-allocate and re-announce the Prize Winner.

Grand Prize

The Grand Prize is an AP Mini High Wall Heat Pump (MSZ-AP20VGD) plus standard back-to-back installation of the heat pump up to or equal to the value of \$1,000, and no more, to be carried out by an installer local to the area of the winner. The AP Mini Heat Pump has a rated heating capacity of 2.5kW and cooling capacity of 2.0kW. The room is to be professionally sized by an authorised Mitsubishi Electric installer to determine the correct unit size for the space. The Prize Winner is responsible for ensuring permission is granted from the property owner prior to installation.

Should the winner request any upgrades or extras to the AP Mini High Wall Heat Pump package other than that outlined in the grand prize package, the cost of these will be liable upon the Grand Prize Winner.

The Grand Prize Winner is responsible for all costs and expenses associated with prize acceptance and use not specified herein as being provided, including, but not limited to gratuities, incidentals, and all other expenses not specifically mentioned above. Any unused portion of the Prize is forfeited.

It is the Grand Prize Winner's responsibility to notify any change in email address or phone number by notice in writing to: marketing@bdt.co.nz . We will not be liable for any failure to receive the prize.

The prize cannot be exchanged for cash. We reserve the right to provide an alternative prize at our absolute discretion if for any reasons outside of our reasonable control the prize is unable to be supplied.

To the fullest extent permitted by law, all expressed and implied representations and warranties in relation to all Prizes are excluded. In particular, Mitsubishi Electric/BDT and affiliated companies give no warranty with respect to the quality of the Prize or its suitability or fitness for any purpose.